MENU

OUR WORK

Specialist Blinds

Services provided

Project Rescue & Recovery Services

Software Maintenance and Support

Bespoke Software Development

How System Recovery Transformed an ERP System's Performance

Specialist Blinds, one of the UK's largest blind manufacturers, relied on a bespoke ERP system to manage orders, production, and stock. But as their business grew, their software became more of a burden than a tool. Their previous development team had become unresponsive, unresolved bugs were piling up, and new feature development had come to a halt.

The company had to decide whether to continue struggling with a stagnant system or bring in a new development partner to take complete control. They turned to Full Metal Software to stabilise, maintain, and enhance their ERP, ensuring it could evolve with their business.

From System Failures to Continuous Innovation

Before Full Metal Software intervened, ERP issues disrupted workflows, slowed operations, and prevented innovation. Bugs remained unfixed for months, and with no active development, the system was holding the business back instead of driving it forward.

Full Metal Software's ERP Transformation

Full Metal Software designed and implemented a structured recovery plan to bring stability, resolve technical debt, and unlock new growth opportunities.

- ◉ First, the team seamlessly took over system support, integrating the ERP into a structured development pipeline to ensure immediate response times and ongoing maintenance.
- ◉ Next, Full Metal Software executed a full bug blitz, identifying and fixing all critical issues affecting operations.
- ◉ Finally, the team moved from maintenance to innovation, working closely with Specialist Blinds to introduce new features tailored to business needs—turning their ERP from a liability into a scalable, growth-driven asset.

The Results: A Future-Proof ERP That Drives Business Growth

Before Full Metal Software, Specialist Blinds struggled with frequent bugs, no developer support, and stalled feature development. After implementation:

- ◉ The ERP became fully stabilised, eliminating software-related disruptions.
- ◉ Ongoing feature development resumed, allowing for continuous improvements.
- ◉ Immediate support was available, ensuring no more long waits for fixes.
- ◉ Business efficiency improved as the system evolved to meet their needs.

Why Specialist Blinds Chose Full Metal Software

Specialist Blinds needed a long-term development partner who could fix, maintain, and enhance their core business software. Full Metal Software delivered:

- ◉ Reliable ERP support with structured maintenance and stability improvements.
- ◉ A proactive approach that shifted focus from fixes to business-driven innovation.
- ◉ Custom software evolution aligned with their operational goals.
- ◉ Seamless collaboration with their internal team to ensure smooth operations.

Client Testimonial

"We now have a partner who doesn't just maintain our ERP but helps us evolve it. Full Metal Software's expertise has enabled us to develop new features, remove inefficiencies, and unlock new opportunities."

Struggling with Unresponsive Software Developers?

If your business-critical software is slowing you down due to poor support or outdated features, Full Metal Software can stabilise, maintain, and enhance your system—turning it into a growth enabler instead of a bottleneck.

Book Your System Recovery Consultation. [Contact Full Metal Software.](#)

Want to see more?

BCARM

Bespoke Software Development

Software Maintenance and Support

Project Rescue & Recovery Services

Digital Poverty Alliance

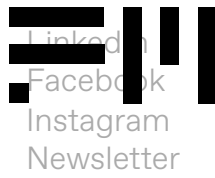Project Rescue & Recovery Services

Software Maintenance and Support

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