

Where the workshop week goes.

In most workshops nothing is badly broken. Jobs move through on experience and memory, time disappears into waiting and chasing, and every question finds its way to the owner. None of it looks worth fixing on its own; added up, it is where the week goes.

How the work runs.

We spend a day on site, walking the process end to end with the people who run it: how work arrives from sales, how it is planned, how it moves bench to bench, where it waits, and where problems get caught.

The point is to see where time really goes, which is usually not where anyone expects.

Then the plan.

We come back and present it in person: the two or three changes that will make the biggest difference, and what each one returns. The fixes are grounded in Lean and they hold, because the team helped find them. Quality and health and safety are covered in the same visit, so one day looks at the whole workshop.

Who does the work.

Anthony Potheary leads the operational side, with an operations director's career across UK manufacturing and workshop businesses: Lean, Six Sigma, quality systems and UK health and safety standards. Jack Chalkley leads the commercial side. Both are on site for every audit, so the front of the business and the back are covered in the same day.

How to start.

Book the Efficiency Audit: one day on site with your team, and a written plan you will want to act on. If you have a Made Smarter digital roadmap, we build from it.

FIVE SIGNS THE WORKSHOP IS WORKING HARDER THAN IT NEEDS TO

01

Seeing the state of the workshop means walking to the board or opening the right spreadsheet.

02

Jobs spend more time waiting between benches than being worked on.

03

Hiring for the peak leaves idle hands in the quiet months; not hiring caps the busy ones.

04

Detail agreed at the point of sale gets rediscovered at the bench.

05

The paperwork for a job takes longer than the setup.