



Digital Technology Internship – Role Profile

Title of DTI Project

Digital Order Management Intern

Role Profile/Job Description

Help a growing UK bakery modernise how it manages customer orders! We're looking for a tech-savvy intern to explore or build a digital order tracking system that reduces packing mistakes and improves shop floor efficiency. This is a real opportunity to make a practical difference in a fast-moving food business. What you'll do: Review current workflows and identify key challenges Develop or recommend a barcode-based system to streamline order handling Integrate with Shopify to pull order data and support barcode printing/scanning Work with bakery staff to ensure the system is user-friendly Produce a summary report with recommendations or a working prototype You'll need: Basic software development skills (e.g., working with APIs, building web tools) Good problem-solving and communication abilities Some understanding of UX and process mapping Bonus: experience with Shopify, barcodes, or low-code tools Why it matters: Your work will directly support digital transformation and operational efficiency for a business on the rise, with the potential to shape how it scales. Supported by the Made Smarter programme.

Duration of internship

300 hrs

Business Overview

A rapidly growing bakery based in Ashton-under-Lyne, offering cupcakes, cakes, and sweet treats nationwide via e-commerce. The business has scaled significantly, in recent years. As demand and order complexity grow, there is a need to improve shop floor efficiency and order accuracy to maintain quality and customer satisfaction.

Skills required

You'll need: Basic software development skills (e.g., working with APIs, building web tools) Good problem-solving and communication abilities Some understanding of UX and process mapping Bonus: experience with Shopify, barcodes, or low-code tools

Location

Greater Manchester

Start date

ASAP