

8 Minutes: AI-Powered Call Handling for UK Manufacturing

Never Miss a Critical Call from the Shop Floor Again

The AI-powered escalation layer that keeps your manufacturing operations running.

The Challenge in Manufacturing

In a busy manufacturing environment, the team is where they need to be: on the shop floor. But when the phones ring, critical information can be missed:

- **Missed RFQs:** Potential contracts lost to competitors because no one picked up.
- **Delivery Delays:** Drivers stuck at the gate or suppliers with urgent updates.
- **Safety & Service:** Urgent issues that need immediate routing but get buried in voicemail.

Introducing 8 Minutes

8 Minutes is an AI-powered call handling and escalation layer specifically designed for UK manufacturers. It works alongside your existing phone systems to capture, structure, and route every enquiry, ensuring nothing critical is missed without adding to your headcount.

How It Works for You

1. **Listen & Understand:** Our AI agents handle inbound calls from customers, suppliers, and drivers with a professional, brand-aligned tone.
2. **Structure & Prioritize:** It doesn't just take a message; it captures specific details (part numbers, delivery times, issue types) and assigns priority levels.
3. **Route & Escalate:** Urgent matters are instantly routed to the right person via your preferred channels (SMS, Email, or CRM integration).

Key Benefits for Manufacturers

- **24/7 Availability:** Whether it's a late-night delivery or an early-morning enquiry, 8 Minutes is always on.
- **Zero Disruption:** Your team stays focused on production while the AI manages the front line.
- **Data-Driven Insights:** Get clear summaries and analytics on why people are calling, helping you optimize operations.
- **Seamless Integration:** Connects with your favorite tools and existing phone lines in minutes.

Sector-Specific Solutions

- **Logistics & Supply Chain:** Manage driver check-ins and supplier updates automatically.
- **Sales & Estimating:** Capture every RFQ detail so your sales team can follow up with precision.
- **Customer Service:** Provide instant answers to common status enquiries.

Start your 14-day free trial today.

Website: www.calleightminutes.com **Phone:** +44 7930 461863 **LinkedIn:** [8 Minutes](#)

8 Minutes — Always Be Available