

ERP
Assistance





We save clients time while reducing disruption and risk

by providing a fully managed
implementation service for
ERP software.

Maintain Business as Usual (BAU)

Our services enable you to continue to maintain performance and deliver a smooth and efficient workplace during implementation.

Dedicated Resource

Remove the burden of ERP implementation from your existing team. Our dedicated, hands on, practical support can focus on making the changes needed.

Specialist Expertise

Years of experience delivering projects that include business process mapping and gap analysis. Our expertise helps manage change and mitigate risk.

3 ways we support you and your ERP



Implementation

Moving from one ERP system to another can be stressful.

We analyse, design, build, test and deploy full migrations, taking you from one system to another with minimal disruption.

Project Management

From concept to completion, we sequence and manage tasks for a more seamless implementation.

Risk Management

Identifying, evaluating and prioritising risk to minimise, monitor and control the impact to achieve the best outcome.

Requirement Analysis

By better understanding your business, we're able to analyse your processes and create a comprehensive list of requirements.

We're able to map requirements against current processes, define the differences and opportunities which in turn allows us to make recommendations for software selection.

Change Management

We prepare and support individuals, teams and organisations in making organisational change.

Assisting in resource management, business processes and cultural changes that lead to project success.

We can also support you with communications and consultation in order to achieve the desired results.



System Upgrade

Technology moves on and new features arrive, but upgrades can cause challenges.

We make rollout easy with minimum impact and disruption.

Project Management

Implementation projects often require a large number of inter-related tasks to be carried out.

By project managing throughout the implementation process, we ensure tasks are organised, detailed and delivered in sequence using our proven methods.

Application Functionality Review

We analyse your business systems to identify options for improvements.

By evaluating these options, we can advise on how and where technology can be used to aid functionality, which typically leads to efficiency and performance improvements.

Change Management

We prepare and support individuals, teams and organisations in making organisational change.

Assisting in resource management, business processes and cultural changes that lead to project success.

We can also support you with communications and consultation in order to achieve the desired results.



Efficiency Review

Refining processes and systems to achieve more and increase data accuracy.

We help you understand the opportunity by analysing current use of systems to capitalise on efficiencies that can be made.

Business Process Review

By analysing your business processes and taking a holistic view of your operations, we can successfully identify opportunities for improvement.

Working with you, we can plan and evaluate options for continuous improvement and best practice.

Application Functionality Review

We analyse your business systems to identify options for improvements.

By evaluating these options, we can advise on how and where technology can be used to aid functionality, which typically leads to efficiency and performance improvements.

Integration Review

We analyse your application architecture to evaluate options for system integrations.

By doing so, we can reduce manual data entry, which in turn can increase data accuracy, speed and process efficiency.

Our Process

A tried and tested, controlled sequence for project success.



Conception

Business case preparation, requirements gathered and project documentation created.

Planning

Scope and budget established together with project and communications plan. Risk management considered.

Execution

Project delivered with status updates, tracking and KPI's recorded. Quality monitoring and forward forecasting.

Control

Processes to review objectives, track effort and cost which is reported with RAID (risks, actions, issues and decisions).

Closure

Project completed and signed off with full handover and 'lessons learned' documented.

Review

Ongoing review of applications to optimise for organisational change and adoption of further functionality and upgrades.

About us

With over 25 years of combined experience, we have become a leading national provider of ERP implementation services.

Having worked with a number of FTSE 100 and international clients, enabling the upgrade and implementation of ERP systems across the globe.

Your key contacts:



Barry Hughes
Principal Consultant

Prince2 qualified with over 15 years ERP experience and a background in finance and stakeholder management.



Deborah Hughes
Business Development Manager

Experienced account manager working across a range of industries with a focus on account management and business development.



Worked with and trusted by local, national FTSE 100, and international organisations.

"ERP Assistance helped us with a major upgrade of our ERP System. By having them onboard and managing the end-to-end process, the upgrade was implemented and a great success. This has now enabled us to adopt new technologies and plan the future growth of our business with integration and digitalisation".

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