

# **GRADIENT BUSINESS SERVICES**

Making sure you have business critical information when you need it the most



#### WHY WORK WITH US?

At Gradient, we understand how much your business systems mean to you. When they're working well, they give you the confidence you need to grow and transform your business.

But what happens when they are not working so well? What then? We are specialists in helping businesses review their current business solutions. Be that implementing or choosing a new system or perhaps refining how you work with an existing one.

Our business consists of two arms with unique insights to help you reach the next level. Each is dedicated to providing excellent service that puts your people at the heart of what we do.

We offer consulting services to a broad range of clients across various sectors.

# DRIVERS FOR THE NEED TO REVIEW COULD BE...

- · Business growth
- Change in organisation strategy
- · Legacy system out of support
- · Increasing downtime
- Potential security issues
- Unhappy customers
- Reliance on spreadsheets
- · Too many versions of the truth
- Difficulty in forecasting accurately

## BUT DON'T JUST TAKE OUR WORD FOR IT!

"We highly recommend Gradient to any company who may be daunted by the thought of making a significant investment in an ERP system and perhaps making the wrong decision. Gradient helped Auto Marine make the right decision"

Amy Bryant, Financial Director, Auto Marine Cable Ltd

"After looking at four prospective ERP solutions, we selected Infor's cloud based CSI / SyteLine solution and Gradient were then recommended by Infor to be our ERP implementation partner. We have been delighted with all the support Gradient have given us and we feel we worked as one team with their Consultants to reach a successful go-live in late 2020. We now utilise Gradient's Help Desk which offers us day-to-day support when we need it and continue to work closely with them to further enhance our ERP solution."



### MORE ABOUT US

Our heritage is broad, with our team of consultants coming from various industries.

We have over 25 years' experience of driving real business transformation for our clients.

All these decades of experience give us a unique position in the market in that we've usually seen first-hand most situations and challenges our clients encounter. This enables us to ask the right questions to understand your business processes, allowing us to offer you the right solution for your business. We firmly believe only by aligning people, processes and systems can we bring about lasting business transformation.

Many of our team have been leaders in their own right, well versed in their own fields of expertise. They have empathy with people, which allows us to work in partnership with our clients and gain their trust, which is invaluable when it comes to solving your challenges.

One thing that unites all our clients is the need to implement change in their business. That could be as simple as a business systems health check to ascertain the current state of play or as complex as a full implementation of a new ERP. We can help define the best change architecture for your business and then deliver this with you.

To learn more about our portfolio of flexible client focused services that could transform your business, get in touch by calling the number below or using the details below or use the QR code to visit our website.







