



## *National same day courier*

### Business goals

- Systems unification
- Optimization of legacy processes
- BI for all teams: Management, Finance, Sales, Franchisees, Business Development

### Business outcomes

- **11% YOY reduction** in DSO
- **70% reduction in overdue debts** within 6 weeks
- **22% improvement** in credit insurance coverage
- **Unified** Transport and Management and Job Booking **System**
- **Process automation**