



BUSINESS SYSTEMS HEALTH CHECK

WHY REVIEW YOUR SYSTEMS?

When you hear the word Health Check, it's natural to think of visiting your GP, clinic or hospital for a check-up to get an overview of your current health. After various tests and examinations, you then get feedback to confirm if all is well or you need to make lifestyle changes, or maybe there are some priority issues to pay attention to.

The same can be said for your business information systems.

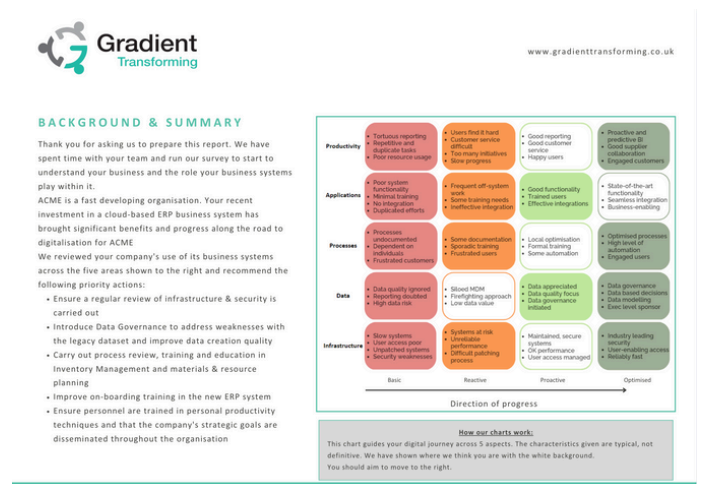
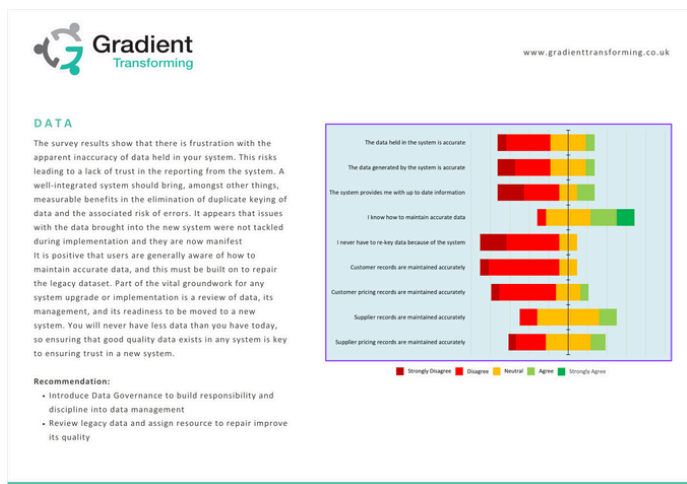
Over time, unchecked, they can easily become less than fit for purpose. Your systems can become out of alignment with your overall business strategy, lacking current technologies, liable to cause your business to lag your competition, and unable to respond to your customers' needs.

REASONS WHY IT MIGHT BE TIME FOR A HEALTH CHECK

- Business growth
- Change in organisation strategy
- Legacy system out of support
- Increasing downtime
- Potential security issues
- Unhappy customers
- Reliance on spreadsheets
- Too many versions of the truth
- Difficulty in forecasting accurately

THE REPORT

The output report provides informative graphical charts that can be used in Board papers or supporting documentation for any future proposals and justifications for investment etc. Giving you a solid foundation for any ongoing digital transformation projects.





WHAT DOES OUR HEALTH CHECK INVOLVE?

CONCLUSION

Gradient Transforming's Business Systems Health Check is a short investigation designed to highlight key areas for improvement to move ACME Co along a model of digitalisation maturity. ACME's digital maturity is generally good and heading in the right direction. We have highlighted the main area of concern (around data), and suggested opportunities that should be taken to improve your rating across your organisation. The top five are as follows:

1. Appoint a board director responsible for data, its governance, quality and reporting
2. Introduce an initially 'light touch' data governance programme
3. Run review and analysis for optimisation of processes in inventory and planning
4. Initiate a team productivity programme
5. Ensure infrastructure assessments are run at least annually

How our charts work:

The left-hand chart shows our assessment of ACME's maturity in each of the five areas. In the right-hand diagram we have positioned each of our proposed actions in a relative effort/impact matrix to portray our view on the prioritisation of the activities.

TO FIND OUT MORE ABOUT OUR OTHER SERVICES
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Preparation

We will carry out a strategic review to gain an understanding of your business, and its challenges and opportunities.

The scope can be all business systems or simply a subset; ERP, CRM, HR or Finance.

Inspection

You define who we should engage with to hear from and they will be invited to complete a short but comprehensive questionnaire. The purpose of this exercise is to quickly gather direct feedback on how your systems are used day to day as well as to identify any off-system processes that may have sprung up.

Results

Our final step delivers a comprehensive report based on our findings, with an analysis to highlight opportunities for improvement, along with our recommendations for immediate next steps. This will form an action plan to ensure your business systems support your objectives, remove inefficiencies, and safeguard your investment.

WHY CHOOSE US?

We are independent of any solution vendors. We believe we add real value and tangible benefits to our clients.

We do this by taking the time to talk to your team but also taking time to listen.

WE TAKE A HOLISTIC APPROACH

With every project we work on, no matter how small, we take time to understand your business.

Depending on your business, that could cover everything from full ERP systems to CRM or Finance systems. But it's not just the software; it's the processes you have in place too.

Even for something like our Business Systems Health Check service, generally done over a shorter time frame, we make sure we dig into how your business works.

