Company Overview Presentation

August 2025

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About ITS

ITS are an independent Systems Integrator and Technology Partner providing control systems, automation, vision, robotic and digital solutions for highly regulated industries.

Experience
Over 33 years experience spanning multiple markets with a global reach

Dedicated Delivery
Dedicated in-house team of over 50 staff across 2 main office locations (Middlesbrough and Warrington)

Solution Partners
Independent technical solutions partner with multiple leading suppliers, ensuring best solution

Client Relationships
Key client relationships spanning 25+ years

People

400+ years engineering experience

At ITS we value our people, we encourage people to think, to put their ideas forward and to have their voices heard. Our people want to be a part of something - not just to work here.

ITS have partnered with a local technical college in Middlesbrough and sponsor the state-of-the-art process control and robotics suites to ensure the process engineers of the future can be trained and developed.

Accreditations and Standards

bsi. ISO 9001 Quality Management
FS 34817

bsi. ISO 14001:2015 Environmental Management
EMS 551984

G@mp 5

IEC International Electrotechnical Commission
61508
61511
61513
61850

FDA 21 CFR Part 11

apm

TÜV SÜD

PRINCE2

Key Market Sectors

At ITS we bring decades of experience and expertise to a diverse range of industries, providing tailored solutions that drive efficiency, ensure safety, and guarantee compliance in even the most highly regulated environments.

We understand the unique challenges and opportunities within each sector and partner with our clients to deliver innovative automation and technology solutions.

Nuclear

NDA — Nuclear Decommissioning Authority
Sellafield Ltd

Manufacturing

VENATOR
NISSAN
ZF TRW

Energy and Infrastructure

nationalgrid
BOC — A Member of The Linde Group
SUEZ
px

Pharmaceutical
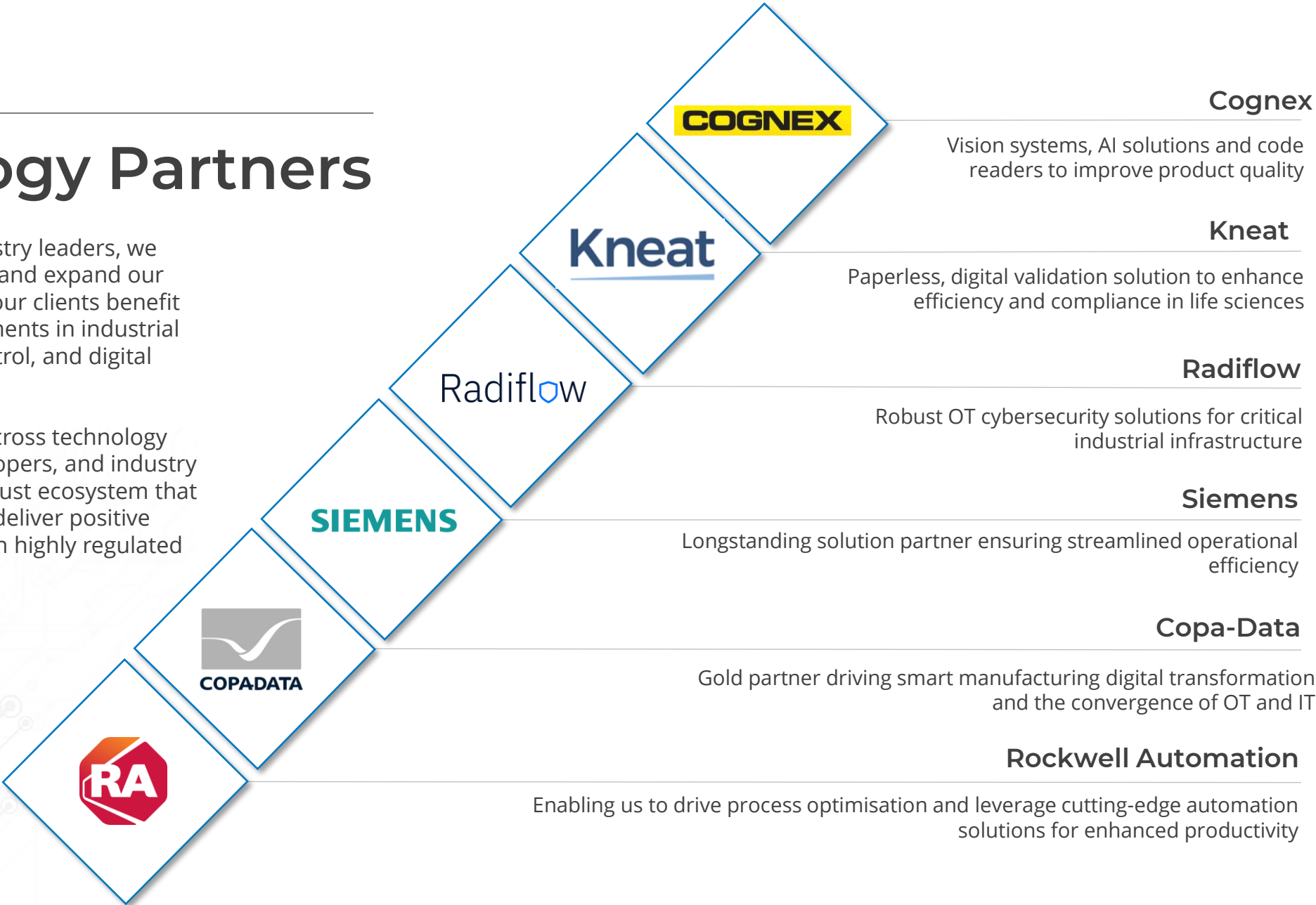
ORGANON™
GSK
AstraZeneca
TERUMO Aortic

Technology Partners

ITS are aligned with industry leaders, we enhance our capabilities and expand our expertise, ensuring that our clients benefit from the latest advancements in industrial automation, process control, and digital transformation.

Our partnerships span across technology providers, solution developers, and industry specialists, creating a robust ecosystem that supports our mission to deliver positive changes and excellence in highly regulated industries.
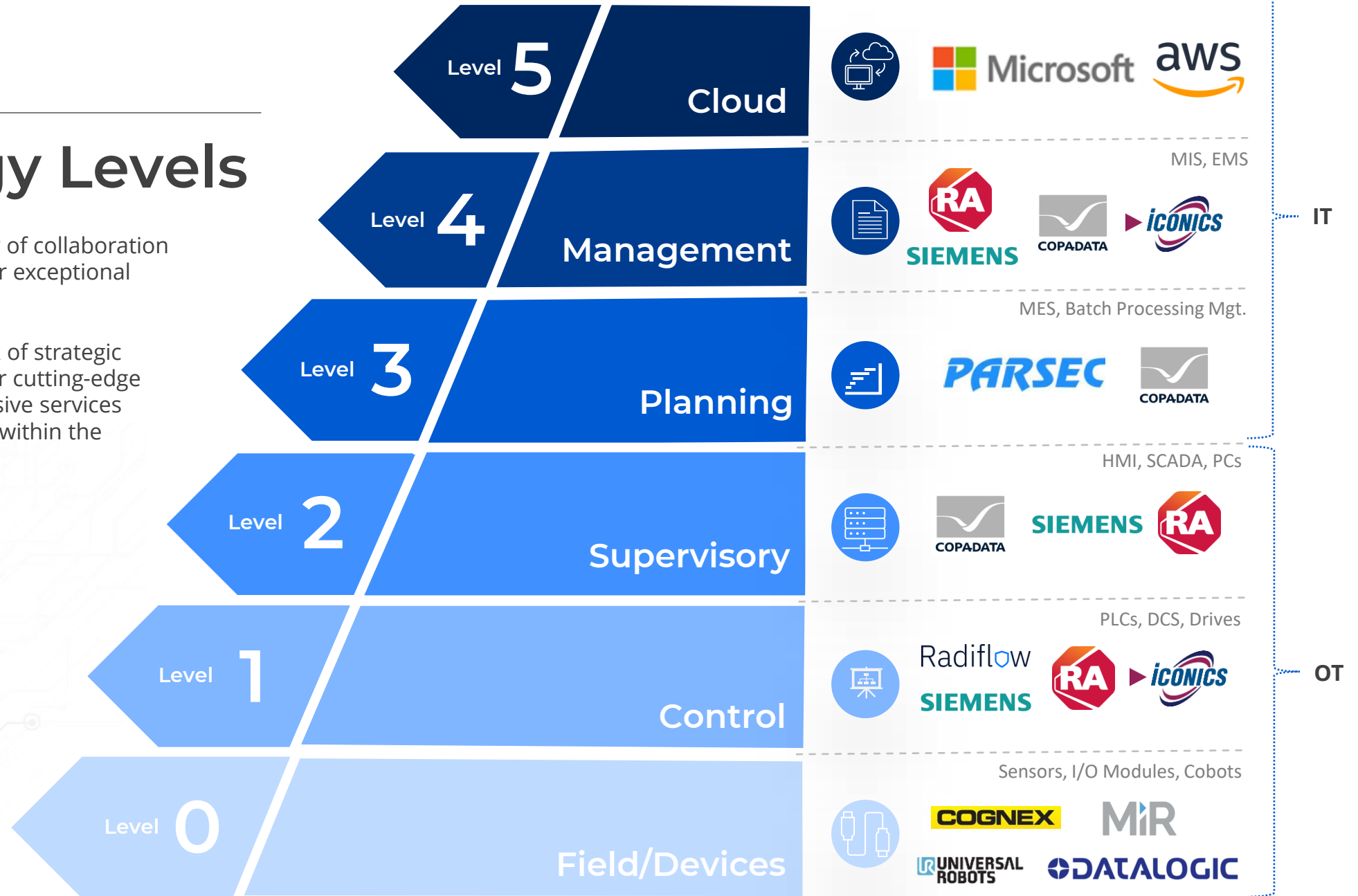
Cognex
Vision systems, AI solutions and code readers to improve product quality

Kneat
Paperless, digital validation solution to enhance efficiency and compliance in life sciences

Radiflow
Robust OT cybersecurity solutions for critical industrial infrastructure

Siemens
Longstanding solution partner ensuring streamlined operational efficiency

Copa-Data
Gold partner driving smart manufacturing digital transformation and the convergence of OT and IT

Rockwell Automation
Enabling us to drive process optimisation and leverage cutting-edge automation solutions for enhanced productivity

Service Offering

We pride ourselves on delivering innovative, tailored solutions that drive excellence in highly regulated industries.

Our comprehensive range of services is designed to meet the complex challenges of modern industrial environments. From cutting-edge process control to advanced robotics and regulatory compliance, we offer end-to-end solutions that optimise operations, enhance safety, and ensure regulatory adherence.

Turnkey Solutions

ITS have the capability to support our clients with complete turnkey solutions – bringing together all parts of control, automation and digital world

Digital Solutions

Vision and Robotics

Validation and Verification

Process Control and Safety Systems

Project Management and Engineering

Managed Services, Training and Compliance

Digital Solutions

At ITS, we understand that access to real-time, accurate information is essential for making informed business decisions.

That's why we provide a comprehensive range of cutting-edge business, management information systems that enable our clients to streamline their operations and improve their decision-making capabilities.

◆ IoT Industry 4.0 Solutions

◆ Factory Automation

◆ Product Track and Trace Systems

◆ OT Cyber Security

◆ MES, MIS and OEE Development

◆ Database Design and Integration Services

◆ Energy Monitoring/Visualisation Services

SIEMENS

Radiflow
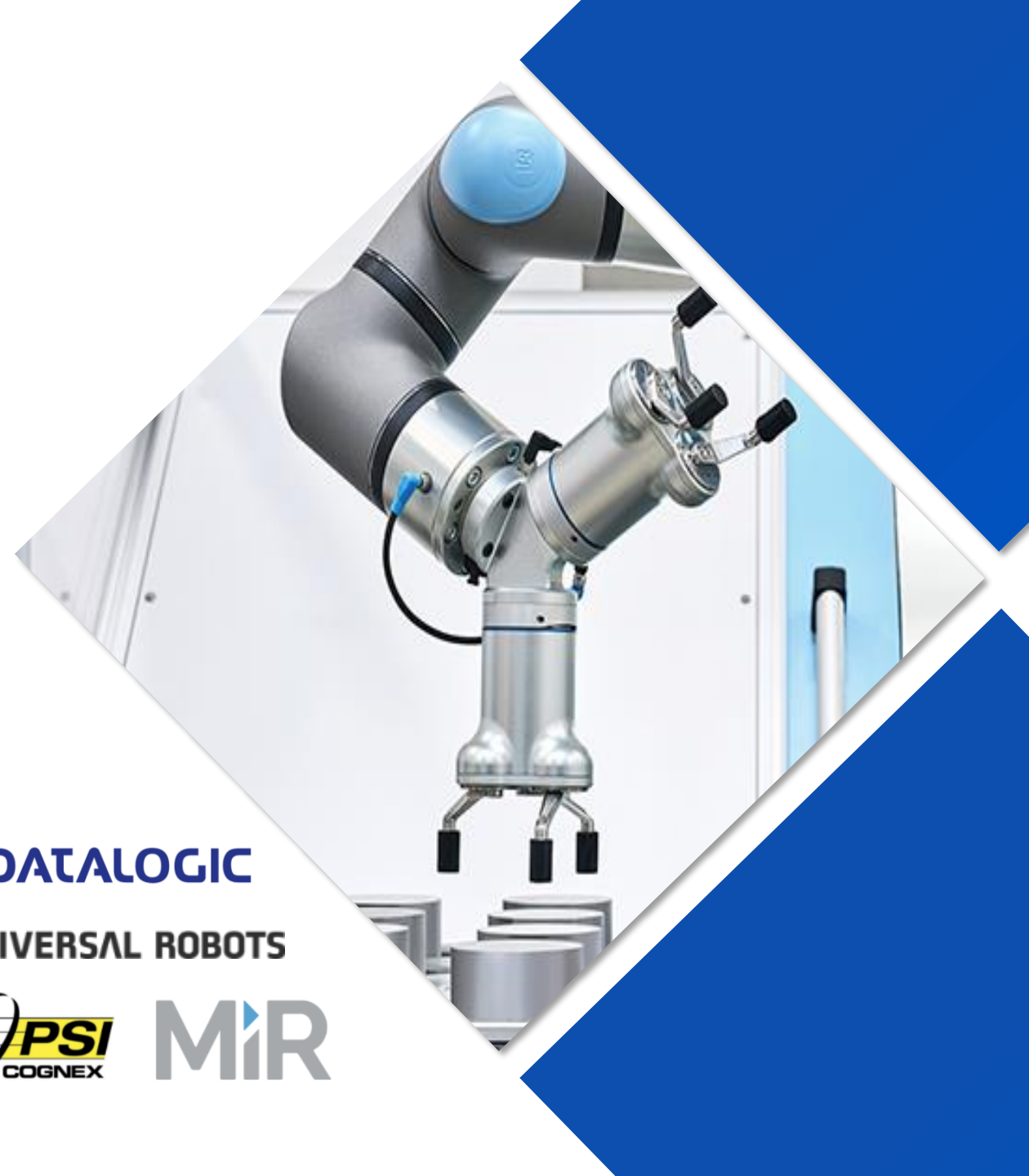
PARSEC

RA

COPA-DATA

Vision and Robotics

At ITS, we understand the importance of reliable and efficient process control for your business to succeed.

We offer a range of vision system services to optimise your operations and improve productivity. Our team of professionals has extensive experience in designing, implementing, and maintaining vision systems and robotics that are customised to your specific business needs.

◆ Vision Guided Robotic Systems

◆ Vision Inspection Systems

◆ Deep Learning Solutions

◆ ID, RFID and Code Reading Solutions

◆ Track and Trace Systems

◆ Robots, Cobots and Autonomous Mobile Robots (AMR)

◆ Complete System Support Services

Validation and Verification

At ITS, we provide a structured, digital risk-based approach to validation, covering the entire lifecycle of systems, equipment, and software. Our expertise extends across pharmaceuticals, medical devices, nuclear, energy, logistics, and industrial automation, ensuring compliance with 21 CFR Part 11, Part 211, Part 820, Eudralex Annex 11 & 15, GAMP 5, and ICH Q9 R1.

◆ Digital/paperless Validation Platform (Kneat)

◆ System Level Validation

◆ Computer System Validation (CSV)

◆ Data Integrity and Compliance

◆ Validation Master Planning (VMP)

◆ System Testing

◆ Categorisation and Classification Services

Process Control and Safety Systems

At ITS, we recognise the critical role that efficient process control plays in today's competitive business landscape. That's why we offer a range of process control services that are designed to optimise the performance and efficiency of our clients' operations.

Across a range of industrial platforms, our experienced team of professionals has expertise in designing, implementing and maintaining process control systems that are tailored to meet the unique needs of each client.

◆ PLC, DCS, HMI and SCADA

◆ Batch Control Solutions

◆ Fire & Gas/Emergency Shutdown Systems

◆ Functional Safety Systems

◆ Legacy and Obsolescence Support

Project Management and Engineering

At ITS, we understand that each project is unique, and therefore, we provide comprehensive project management and engineering services that are tailored to meet the specific needs of our clients.

Whether you need to outsource project management or engineering expertise or require additional resources to manage your engineering projects internally, we offer flexible solutions that will help you achieve your project goals.

◆ In-house Project Management and Engineering

◆ Feasibility/Pre-FEED/FEED Studies

◆ Packaged/Detailed Engineering Services

◆ URS/FS Development

IEC International Electrotechnical Commission

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Managed Services

At ITS, we understand that no two businesses are alike, and that's why our Service Level Agreements (SLAs) are meticulously crafted to meet the unique needs of each company. Our commitment is to enhance your operations by optimising uptime, reliability, and production efficiency.

We operate a range of support services and responsiveness coverage – tailored to suit requirements.

◆ 24/7/365 On-Call Engineering Support Services

◆ Preventative Maintenance

◆ System Backups / Management

◆ Software Development / Maintenance

◆ Training and Documentation

◆ Critical Spares Management

◆ OT Cyber Security Support

Training and Compliance

At ITS, we offer a complete suite of industry and bespoke technical and regulatory compliance training courses to support our clients' needs. Our team of trainers boasts a wealth of experience gained from working with renowned companies such as GSK, Sanofi, Bristol Myers Squibb and AstraZeneca.

Training can be delivered to suit requirements including within the ITS offices, online or at client's premises.
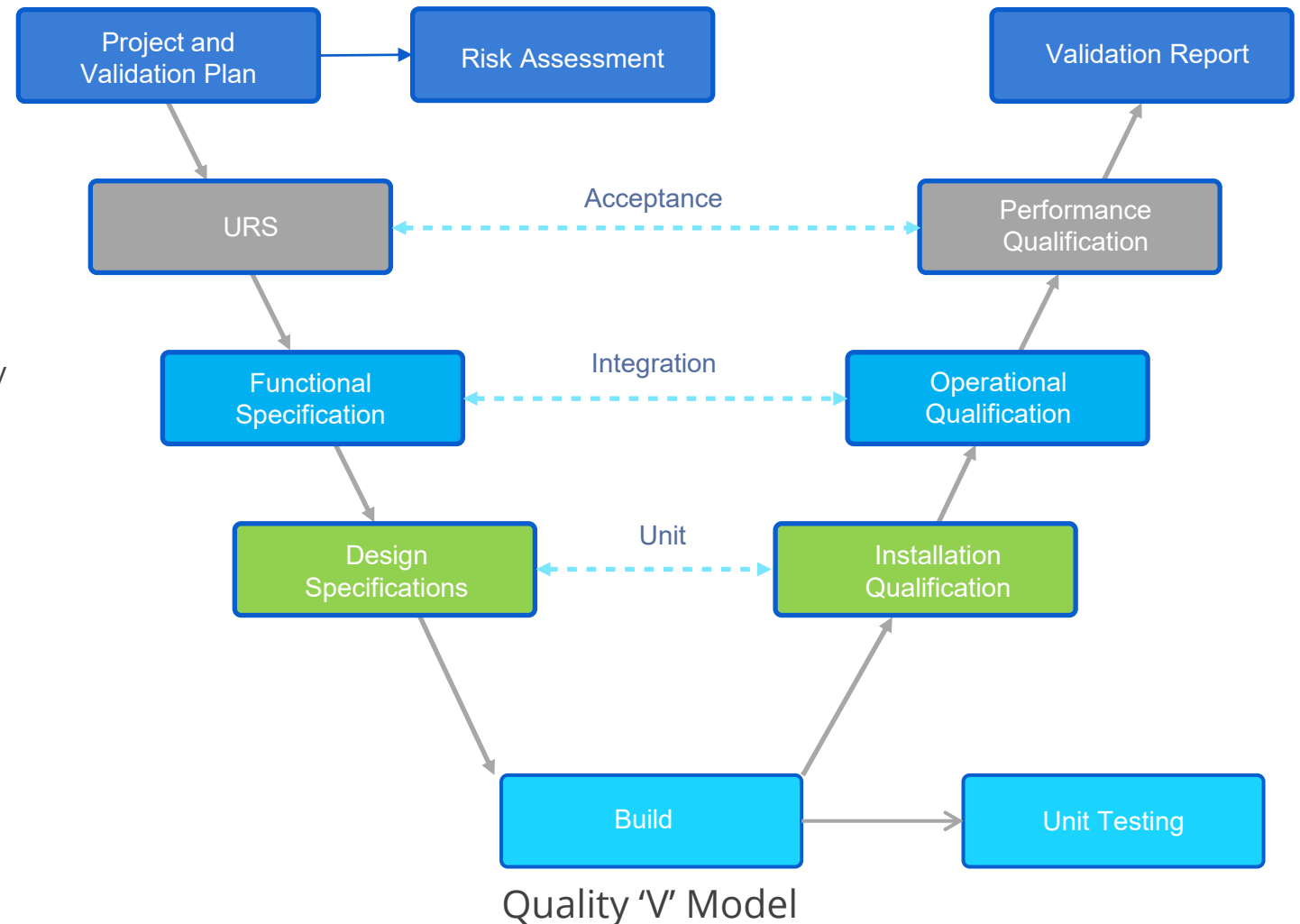
◆ Allen-Bradley / Siemens Courses

◆ CAPA and Root Cause Analysis Courses

◆ GMP, GAMP and Validation Training

◆ FDA Audit Courses

◆ Client Developed Bespoke Training (at site)

Project Delivery and Management

ITS pride ourselves on delivering innovative, tailored solutions that **drive excellence in highly regulated industries.**

Effective project management is a hallmark of ITS.

It reflects not only our organisation's ability to deliver results on time and within budget, but also our capacity to align projects with strategic objectives, manage risk proactively, and ensure stakeholder satisfaction.

With a focus on safety, quality, and sustainability, ITS consistently meets or exceeds client expectation, delivering engineered solutions that are not only functional and cost-effective but are also built to last.

We have developed an **industry leading Quality Management System based on GAMP**, built to support the most highly regulated environments.

Quality 'V' Model

Summary - Why ITS?

ITS are uniquely positioned to support manufacturers in a wide range of regulated sectors. Our setup and knowledge with core technology systems, combined with our forward-thinking factory automation solutions, will support your future site ambitions.

We have the capability and capacity to provide a comprehensive managed service to ensure the facility remains operational with the highest level of uptime as possible.

ITS – Delivering Positive Change

Location

ITS are ideally located with offices in Middlesbrough and Warrington

Comprehensive Solutions

ITS are positioned to support companies with developing the digitalisation and factory automation, ensuring fit for the future operations

Technology Partnerships

ITS have the complete turnkey solution to support including with the digital, control system and robotics technology

Experienced and Delivery Ready Team!

We have over 50 staff ready to support