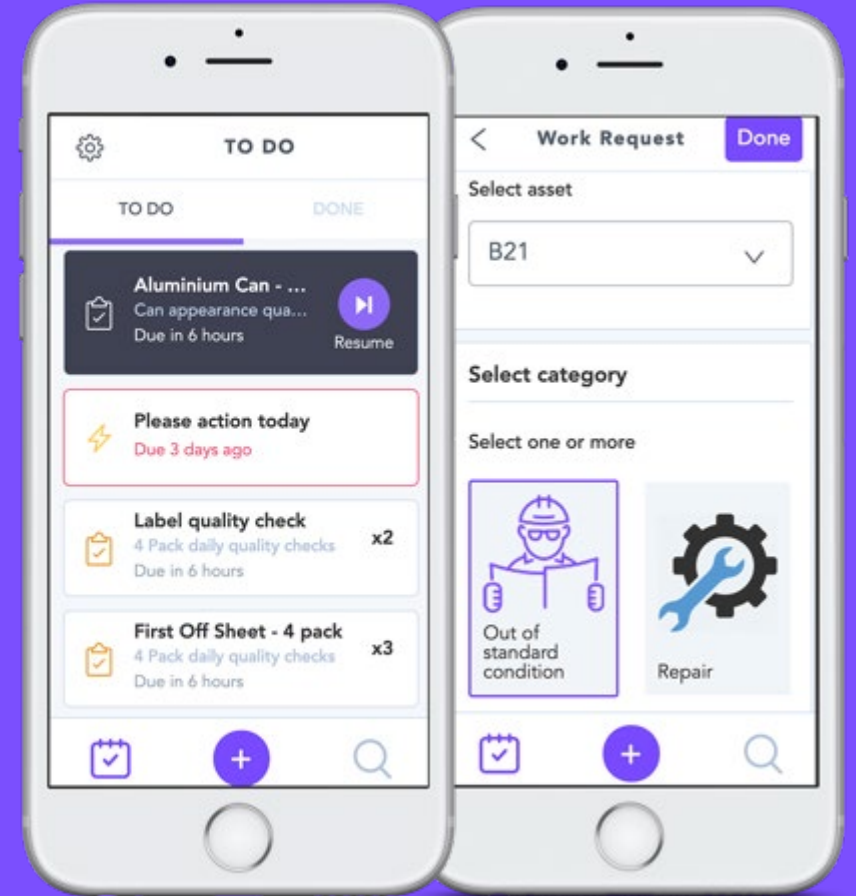


Empower frontline teams with modern digital working



Introduction



70-80% of manufacturing tasks are performed by people

People are the biggest driver
of value and process variability*

But frontline teams still rely on paper, spreadsheets & tribal knowledge

Training, execution and analysis of procedures



Gaps & variability in execution



Local, transient knowledge



Actions & data scattered everywhere



A data blindspot amidst industry 4.0



Zaptic provides a solution to this **industry 4.0 blindspot**

Digitise procedures for in-line training, execution and analysis

1 Digitise

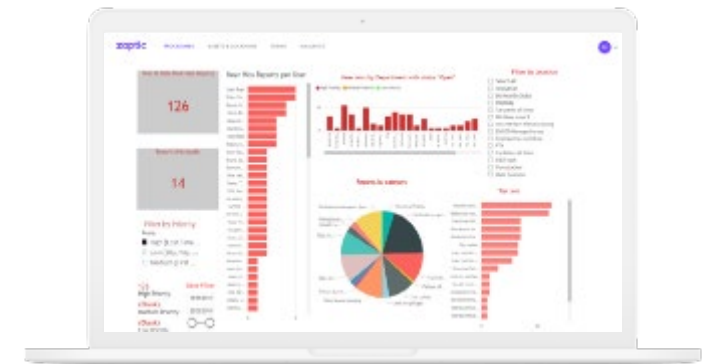
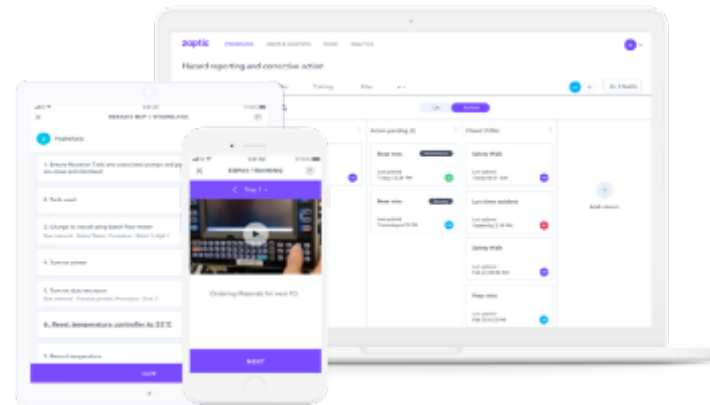
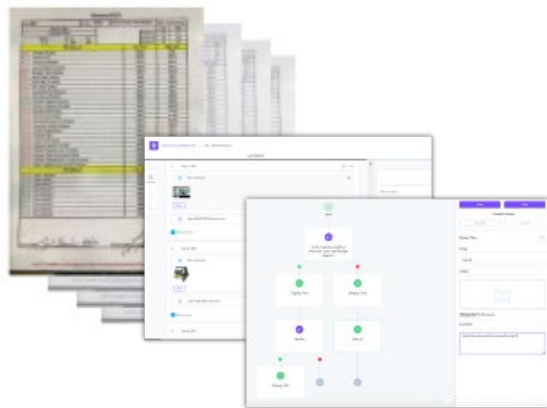
- No code authoring
- Central standard work repository
- Configurable data model

2 Execute

- Paperless data capture & work instruction
- Issue escalation and action tracking
- Communication & knowledge

3 Measure & transform

- Process analytics & traceability
- Integrate with core systems
- Standardise best practices



Empowering frontline teams with modern digital working

Zaptic is a connected worker platform providing job instruction and collaboration for frontline teams, and a no code toolkit designed to accelerate digital transformation of daily operations.

To improve quality, safety & productivity



Chosen by global brands for **speed, flexibility & ease of use**

Supporting a wide range of industry verticals and use cases:



Quality control



Standard work



Training delivery



EHS reporting



Field inspections



Cleaning &
sanitation



Continuous
improvement



Preventive
maintenance



Troubleshoot
guides



Shift
handovers



Digital daily management

Example use case 1

Benefits

- ✔ Complete visibility of issues & actions
- ✔ 1 hr saved per shift gathering & sharing information
- ✔ Supports socially distanced shift handovers

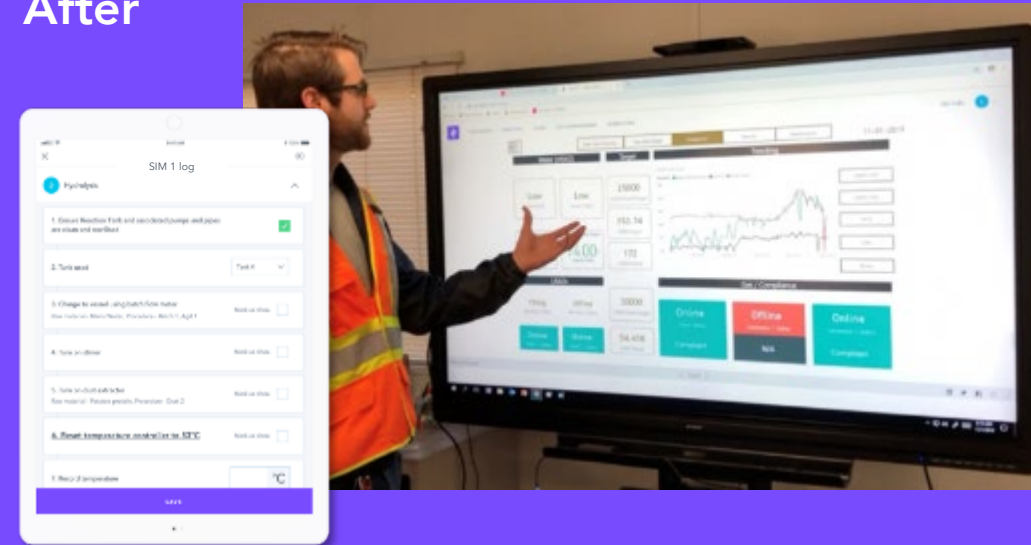
Before



Features

- Shifts logs and handover forms
- Digital gemba board
- Action tracking & communication

After



EHS audits, incidents & observations

Example use case 5

Benefits

- ✓ 3x more near misses & BBOs reported
- ✓ Faster average time to close CAPAs
- ✓ Improved adherence to SSWs

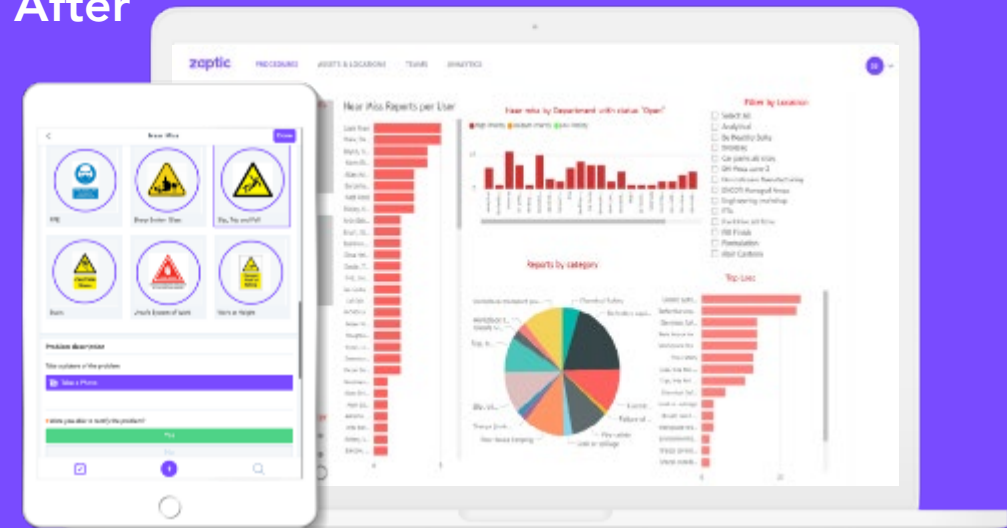
Before

Time to deploy mobile EHS reporting = < 1 week

Features

- Near misses & incident capture
- Action tracking & audit trail
- KPI & EHS risk analytics

After



Training & onboarding

Example use case 6

Benefits

- ✔ 60% reduction in onboarding time
- ✔ Reduce shadowing time by 40%
- ✔ SOP training compliance for audit preparedness

Before

Skill	Name	% Completion
GP Basic Quality Lab	DAVID ALLEN CHARLES	0%
GP Basic Quality Lab	DAVID ALLEN CHARLES	0%
GP Basic Quality Lab	DAVID ALLEN CHARLES	0%
GP Basic Quality Lab	DAVID ALLEN CHARLES	0%
GP Basic Quality Lab	DAVID ALLEN CHARLES	0%
GP Basic Quality Lab	DAVID ALLEN CHARLES	0%
GP Basic Quality Lab	DAVID ALLEN CHARLES	0%
GP Basic Quality Lab	DAVID ALLEN CHARLES	0%
GP Basic Quality Lab	DAVID ALLEN CHARLES	0%
GP Basic Quality Lab	DAVID ALLEN CHARLES	0%

Annotations: All skills assigned to individual, % completion of skill by users, % completion by user of skills assigned to them.


Features


- Author step by step training modules
- Access videos & files on the shop floor
- Training completion reports


After


Name	Completion %	Procedure 1	Procedure 2	Procedure 3	Procedure 4
Jayne Ford	100%	100%	100%	100%	100%
John Kees	75%	0%	50%	0%	100%
Deborah Palmer	75%	15%	75%	100%	100%
Lenny Tucker	75%	100%	20%	80%	100%
Debra Voe	25%	0%	0%	80%	0%

Unique capabilities to accelerate digital transformation


 **Speed**
Deploy in hours with initial use cases set up & tested in days / weeks. No pre-requisites.

 **Flexibility**
No code platform rather than use case specific solution. Open APIs for integrations.


 **Usability**
A single user friendly interface designed for frontline workers from the ground up.


 **Scalability**
Centrally standardise procedures & across sites with multi-lingual capability.

 **Dynamic tasks & checklists**

 **Task Scheduling**

 **Issue & action tracking**

 **Knowledge management**

 **Reporting dashboards**

 **No code workflow authoring**

 **Open API's for integrations**

 **Configurable data model**

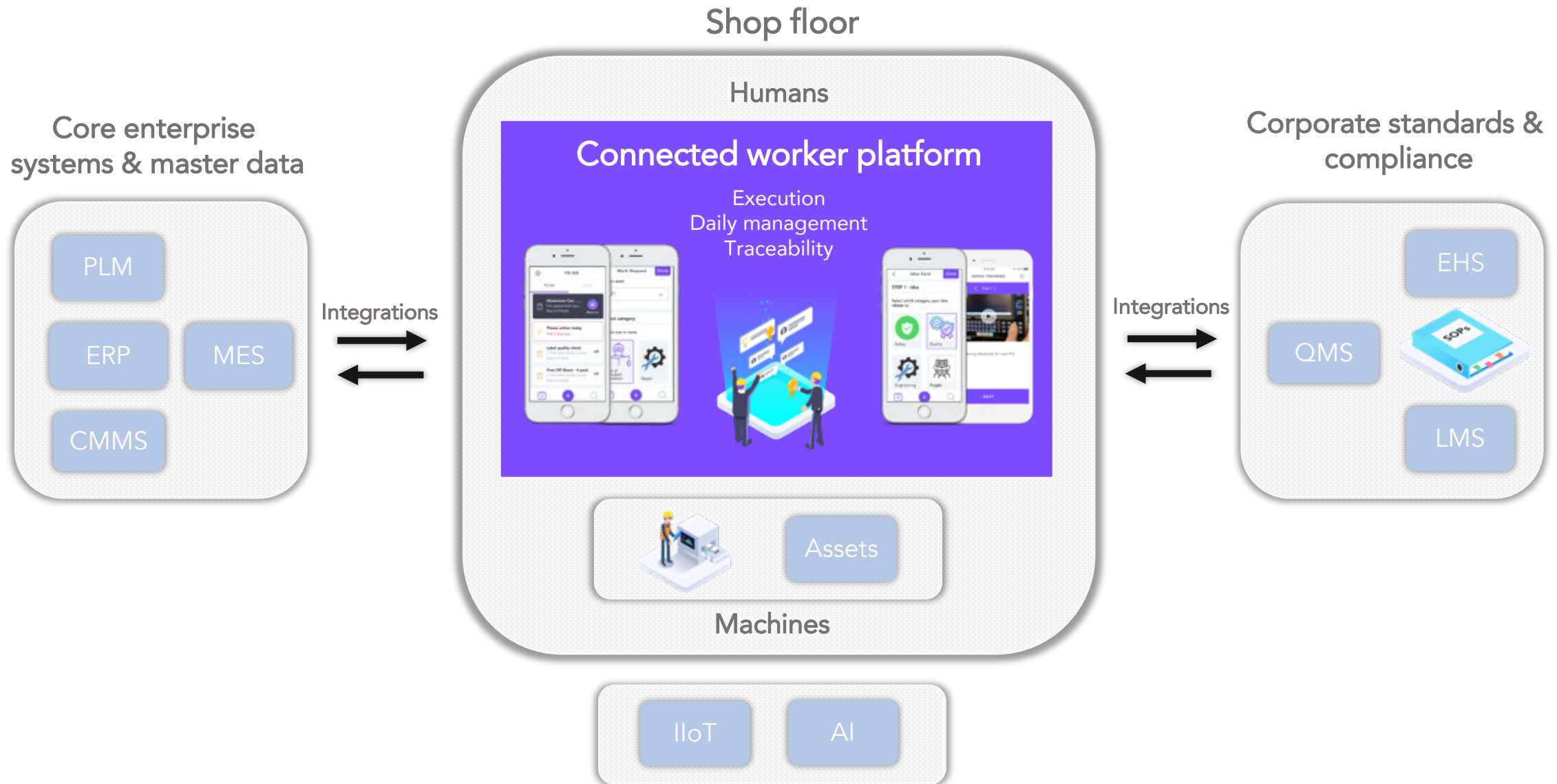
 **Offline support**

 **Multiplatform**

 **Communication & timelines**

 **Enterprise ready single sign on & security features**

Where does Zaptic fit into the enterprise IT stack?



Rapid, agile deployments which scale

Minimal requirements for pilot site:

- ✓ No special hardware or IT pre-requisites
- ✓ Just one operational project lead and 2 or 3 key users
- ✓ Training = 2 hours for key users, 1 hour for end users

Dedicated customer success manager supports you at every step:

- Configure
- Train & test
- Repeatable model with business case
- Wider roll out

Scalable architecture

Centrally standardize data, workflows and content across Sites.

Multi-language support

Full internationalization capability. New languages not yet supported available on request.

Secure by design

Private cloud for each customer site meeting the highest SaaS security standards.



Connect workers with speed,
simplicity and agility

Sandy Reid // Chief Customer Officer

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