



Safety, Quality, Cost, Delivery and People

Universal Wolf 22 October 2025 SQCDP Software Demo 1. Introductio 2.Universal Wolf Pain Points 3.Product Demo 4.Q&A

The problem we solve



Poor manufacturing performance:

- Manual work management systems <u>don't</u> highlight production issues effectively.
- Systems are hard to maintain and require staff to update each "analysis component" frequently, taking several manhrs/day.
- Data entry is required into spreadsheets or ERP solutions to capture that data "long term"

Frontline Paperwork

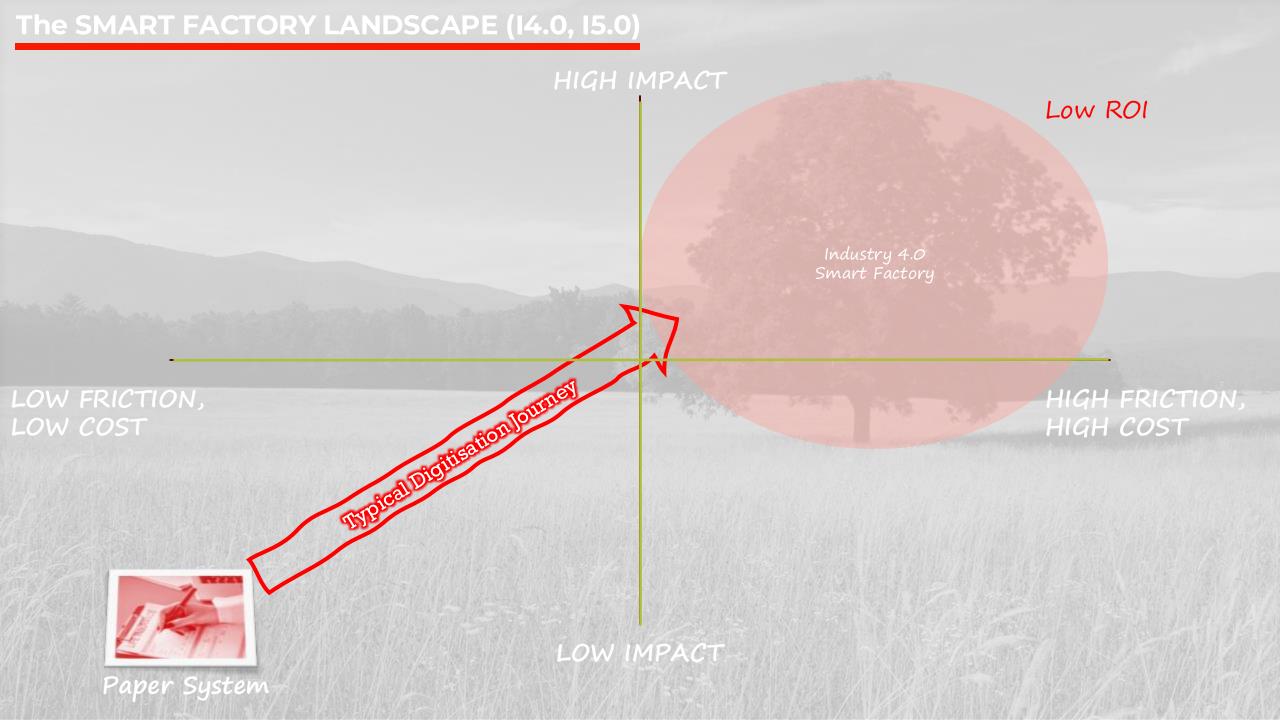
- Paper waste
- Duplicated information
- Errors

Management Data

- Slow updates
- High man hrs to update
- Ineffective reviews

Upgrade Costs

- High hardware costs
- Installation downtime
- Slow implementation



Our solution

- Replaces paperwork with an "Operator" interface
- Standardises to the digital SQCDP system
- Real-time updates to all of the business
- Al powered insights to solve problems using data

DELIVERY TREND Target & Astronic SED TOTAL NO. 17. No. 18. 18. 2. 2. BREAKDOWNS Mar yies El ser Sirec

Features

Tools for the <u>Operator</u>

Live dashboards for all users

Utilises any existing devices.

Simple onboarding workflow

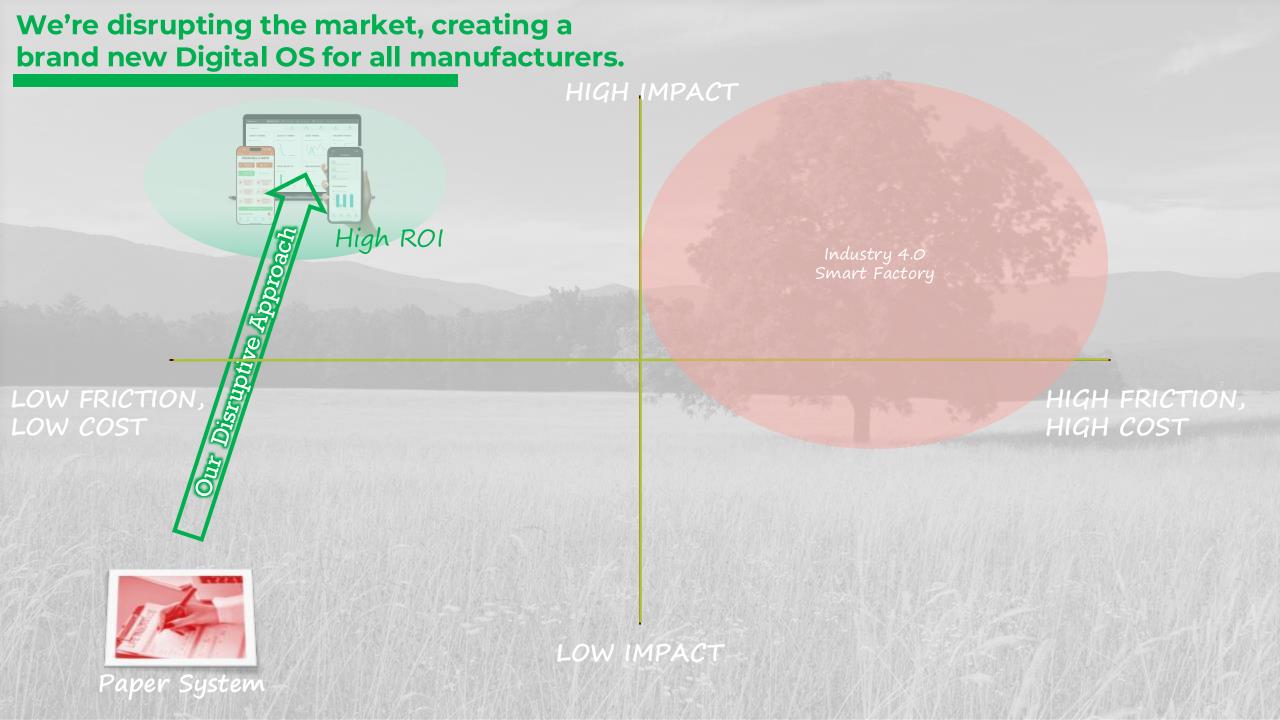
Benefits

 Staff can pick up the app and use it easily, straight away

Operational clarity for all

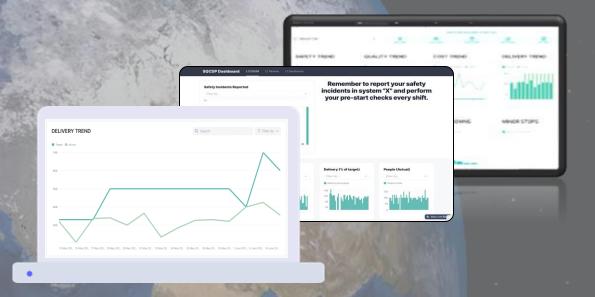
 Quick to trial & validate results before embedding

Faster maturity, supporting all operational best practices



SQCDP makes factory digitisation accessible!





Step 1

Download, configure, deploy.

Step 2

Collect data from any device.

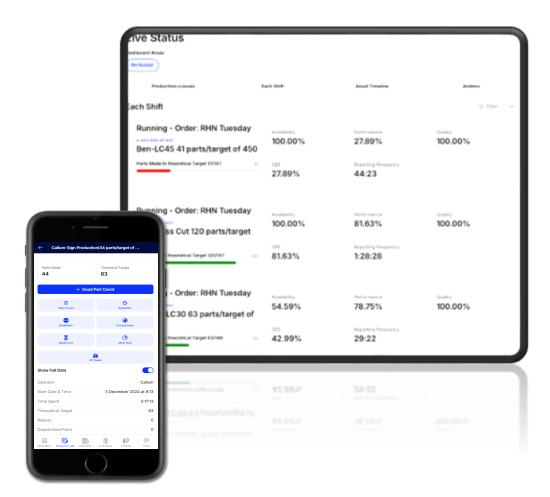
Step 3

Track production live, analyse and make improvements

Discovery

Typical problems we see from Ops & Production Managers

- Poor Data Collection paperwork and bespoke spreadsheets
- No Live Process Visibility
- No Data Analytics
- No Action Management
- Low Team Performance
- Poor Workplace Culture



Return On Investment Example: HVR (One Year, High Change)

Annual Summary														
			Result											
Time S	aved			5400										
Cost Sa	aved	£	162,00	00.00										
Key ROI Time Savings														
Tasks	Number Of People	Time Per Person (DAILY)	Total Time Now (DAILY)	Time Now (YEARLY)	Time After (DAILY)	Time After (YEARLY)	Time Saved (DAILY)	Time Saved (YEARLY)						
Supervisor Admin	4	2	8	1920	0	0	8	1920						
Management Admin	2	2	4	960	0	0	4	960						
Morning Meetings	10	0.5	5	1200	1	240	4	960						
Daily Reviews	2	0.5	1	240	0.5	120	0.5	120						
General Admin	2	1	2	480	1	240	1	240						
Response Times To Issues	6	1	6	1440	1	240	5	1200						
	26	7	26	6240	3.5	840	22.5	5400						

- Improvement Initiatives
- Team Coaching
- High Impact Actions
- Self Development

Simple Interface

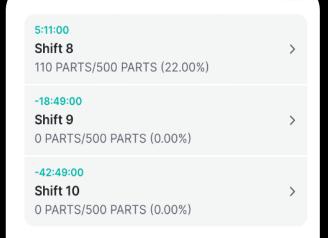
Reduces data capture time

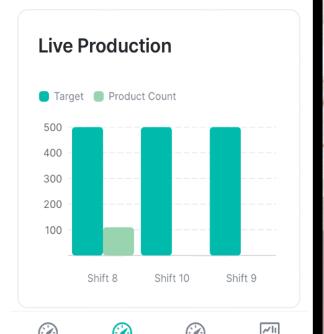
Easy to use alongside shop-floor operations

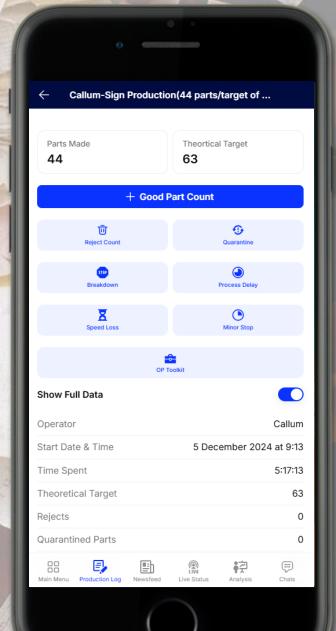
Minimal training required

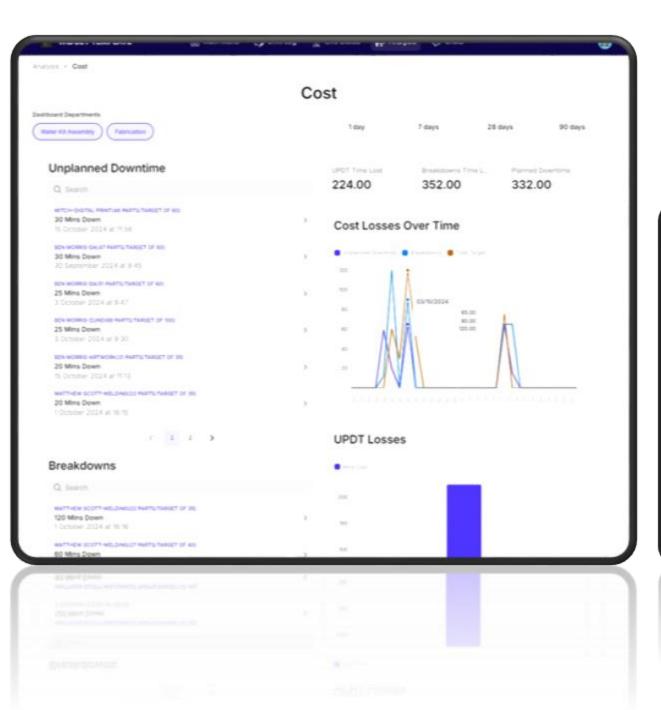
Data from the people closest to the process

Eliminates paper forms and data entry







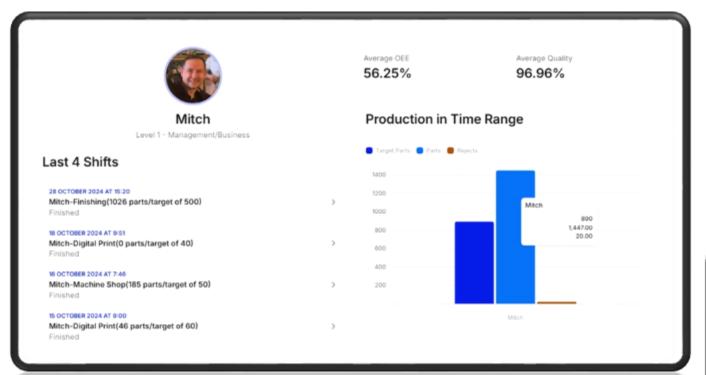


Analysis & Insights

Dive deep into stoppages, delays and issues

Examine quality concerns and causes



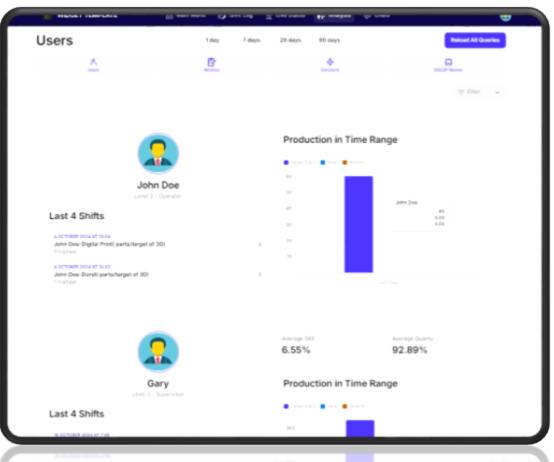


Further analysis by User/Product

Individualised metrics for coaching

Identify gaps in performance

Encourages accountability



Product – Customer Fit









Deployment Stages:

- Free Remote Configuration
- Free Pilot Trial Typically 4 weeks)
- Contract Proposal-based on data
 - Low Tier £500/m (£5k/yr)
 - Medium Tier £750/m (£7.5k/yr)
 - High Tier £1000/m (£10k/yr)

- Agree Deployment Support
- Maturity Assessments & Feedback



PROCESS STEPS		Free Configuration	Deploy Free 4-week Pilot	Onboarding	Developing		Performing	
	120 days							
Introduction call								
First Demo								
Follow-up Demo's								
SQCDP App Setup & Config for Sandbox								
End user sample data-entry with SQCDP								
Setup of pilot system to capture real user data								
Pilot area data entry & review								
End of pilot ROI calculation & pricing proposal								
Onboarding rollout training (user/admin)								
Maturity Assessment 1, Data Entry Consistent								
Customer monitoring (daily) & support (weekly)								
Maturity Assessment 2. Functionality training								
Customer monitoring (daily) & support (weekly)								
Maturity Assessment 3 – Performance Building								
Customer monitoring (daily) support (monthly)								
6M Performance review								



Goal: Confirm real-world impact of SQCDP

Trial

- 4 Weeks supported deployment and data acquisition from Op's
- Weekly review calls offering guidance through dashboards and the new data
- End of trial review

Contract

- Select product pricing based upon demonstrated data requirements.
- Unlock site-wide deployment and onboarding with training plan.
- Begin the shift from paper and spreadsheets to live digital data with a site-led change plan.

Goal: Digitally replicate existing shift routines

- Add additional production assets into the system with our team.
- Onboard all team leaders and key users. (Individual/Team TBC)
- Ensure shift-by-shift data is captured consistently.
- Teams begin autonomous use with visible KPIs.
- Early wins: reduced delays, better issue visibility, no more paper trails.

Goal: Drive action and accountability

- Managers use live dashboards & automatic triggers for real-time decisions
- Issues raised into SQCDP 3C→ actions logged → follow-ups tracked → measured for analysis
- Daily reviews start to drive better responsiveness.
- Team leaders escalate blockers confidently.
- Early intervention improves schedule adherence and output.

Goal: Unlock performance insights

- Site reviews trends and root causes across shifts.
- Data begins to shape resourcing, planning, and maintenance.
- Measurable improvements in OEE, delivery, and quality.
- Leadership uses SQCDP to drive continuous improvement.

Product Maturity



SQCDP Customer Change Plan

Purpose:

This Change Plan provides a practical framework for your site to embed SQCDP and deliver measurable improvements. The plan is owned and driven locally by your nominated **Project Lead**, supported by your internal team. SQCDP will provide structured customer success calls, engineering support, and maturity assessments during the first 90 days and beyond.

Phase 1: Foundation (Month 1)

Objective: Establish the SQCDP system and engage the site team.

Customer responsibilities:

- Appoint Project Lead and cross-functional team members.
- Set baseline measures for equipment utilisation, productivity, quality performance, accountability practices, and workplace culture.
- Begin daily use of SQCDP boards in pilot areas.

•SQCDP support:

- Kick-off call with Project Lead and leadership team.
- Engineering support to configure boards for your site.
- Initial maturity assessment with recommendations.

Target KPIs:

- Equipment Utilisation: Baseline established; immediate visibility of downtime causes.
- Productivity: Early tracking of output vs. plan.
- Quality: Daily capture of defects/issues.
- Accountability: First round of actions assigned and tracked on SQCDP.
- Workplace Culture: Team engagement observed in daily stand-ups.

Phase 2: Adoption (Month 2)

Objective: Build consistent routines and data-driven decision-making.

Customer responsibilities:

- Ensure daily SQCDP reviews are standard practice in pilot areas.
- Expand visibility of equipment performance and quality data.
- Review actions weekly with management to reinforce accountability.

•SQCDP support:

- Bi-weekly customer success calls to troubleshoot and share best practice.
- Ongoing engineering support as needed.
- Midpoint maturity assessment to track adoption progress.

Target KPIs:

- Equipment Utilisation: Identify recurring downtime causes and implement quick wins.
- *Productivity*: Improved adherence to plan (target +5%).
- Quality: Reduction in recurring defects.
- Accountability: 80%+ of assigned actions closed on time.
- Workplace Culture: Increased participation in team meetings and openness to feedback.

Product Maturity





Objective: Embed SQCDP across teams and link performance to improvement cycles.

•Customer responsibilities:

- Roll out SQCDP to additional lines/areas.
- Integrate KPIs into weekly management reviews.
- Share early success stories internally to build momentum.

•SQCDP support:

- Weekly success call for leadership alignment.
- Final maturity assessment for first 90 days.
- Recommendations for scaling and sustaining improvements.

Target KPIs:

- Equipment Utilisation: Demonstrated reduction in unplanned downtime.
- *Productivity*: Sustained improvement (+10% from baseline).
- Quality: Clear reduction in rework or scrap (target 5–10%).
- Accountability: Closed-loop actions drive continuous improvement projects.
- Workplace Culture: Recognised improvements in trust, collaboration, and ownership at shift level.

Phase 4: Continuous Improvement (Month 4 onwards)

Objective: Sustain, refine, and expand SQCDP's impact.

•Customer responsibilities:

- Maintain daily SQCDP reviews as business-as-usual.
- Conduct internal reviews of KPI trends monthly.
- Lead cross-team projects to tackle systemic issues identified in SQCDP.

•SQCDP support:

- Monthly customer success calls.
- Quarterly maturity assessments to benchmark progress and advise on next steps.

Target KPIs:

- Equipment Utilisation: Step-change improvement (e.g. +10–15% from baseline).
- *Productivity*: Sustainable productivity gains (+15–20%).
- Quality: Continuous downward trend in defects; improved right-first-time performance.
- Accountability: Proactive issue resolution embedded in daily routines.
- Workplace Culture: Positive shift in employee survey results; teams recognise SQCDP as essential for success.

Ownership & Accountability

- •The Project Lead is accountable for delivering this plan locally.
- •SQCDP provides the tools, structure, and coaching—but sustained improvement depends on your team's leadership, discipline, and engagement.